



CITY COUNCIL STRATEGIC PLANNING SESSION
1:00pm, Wednesday, February 17, 2021
The Riley Center for Livable Communities
176 Lockwood Boulevard, Charleston, SC

MINUTES

Present: Council members Popson, Bell, Smith, Streetman, and Pounds, Mayor Carroll

Absent: Council members Ward and Buckhannon

Staff Present: Asst. Administrator Hanna

Council members met with staff of the Riley Center for Livable Communities to continue the Strategic Planning Process. The purpose of the meeting was to review the results of the community survey.

Riley Center staff detailed the response rate, the demographic makeup of the respondents, and under-represented groups. 1,313 surveys were sent out and 663 were returned, which is a 53% response rate.

Quality of services received from multiple City departments received high satisfaction ratings from survey respondents. Upkeep of beach and public spaces also received a high satisfaction rating.

The top three strategic issues – managing pressure from population growth in surrounding metro areas, need for improved infrastructure of drainage, sewer, and power, and financial sustainability – were statistically tied, averaging a score of 4.3/5.

Riley Center staff pointed out that the key priorities noted by City Council were seen as the priorities of the citizens.

Riley Center staff will meet with City staff on March 10 to begin work on goals and strategies to meet those priorities which will be shared with City Council for further discussion.

Survey results will be shared on the City's website, in local publications, on social media, and presented by Riley Center staff at March's City Council meeting.

Respectfully submitted,

Nicole DeNeane
City Clerk

