# City of Isle of Palms, SC Accommodations Task Force

February 24, 2022

- 1. Welcome and acknowledgement that the press and the public have been duly notified of this meeting in accordance with the Freedom of Information Act. Introductions
- 2. Introductions
- 3. Review of duties of task force as assigned by City Council
- 4. Overview of State Accommodations Tax
  - a. What is the state accommodations tax?
  - b. Who approves state accommodations tax expenditures?
  - c. What are the restrictions on the use of state accommodations tax revenue?
- 5. Review of State Accommodations Tax revenue generated at Isle of Palms and budgeted expenditures
- Review of existing structure for the expenditure of funds required for tourism advertising and promotion – 30% of ATAX
  - a. Restricted funds Must be spent in tourism promotion and advertisement
  - b. Charleston Area Visitors Bureau as the City's current Direct Marketing Organization
    - i. Review of proposal suggested by Charleston Area Visitors Bureau
- 7. Overview of ATAX Advisory Committee research and recommendations
- 8. Overview of what other municipalities have done
- 9. Discussion of what additional data/research/information needed by taskforce
- 10. Next steps/assignments
- 11. Next meeting date

# <u>Title 6 - Local Government - Provisions Applicable to Special Purpose Districts</u> and Other Political Subdivisions

# CHAPTER 4

Allocation of Accommodations Tax Revenues

SECTION 6-4-5. Definitions.

As used in this chapter:

(1) "County area" means a county and municipalities within the geographical boundaries of the county.

(2) "Cultural", as it applies to members of advisory committees in Section 6-4-25, means persons actively involved and familiar with the cultural community of the area including, but not limited to, the arts, historical preservation, museums, and festivals.

(3) "Hospitality", as it applies to members of the committees in item (2), means persons directly involved in the service segment of the travel and tourism industry including, but not limited to, businesses that primarily serve visitors such as lodging facilities, restaurants, attractions, recreational amenities, transportation facilities and services, and travel information and promotion entities.

(4) "Travel" and "tourism" mean the action and activities of people taking trips outside their home communities for any purpose, except daily commuting to and from work.

HISTORY: 1991 Act No. 147, Section 1; 2001 Act No. 74, Section 2; 2002 Act No. 312, Section 2.

**SECTION 6-4-10.** Allocation to general fund; special fund for tourism; management and use of special fund.

The funds received by a municipality or a county in county areas collecting more than fifty thousand dollars from the local accommodations tax provided in Section 12-36-2630(3) must be allocated in the following manner:

(1) The first twenty-five thousand dollars must be allocated to the general fund of the municipality or county and is exempt from all other requirements of this chapter.

(2) Five percent of the balance must be allocated to the general fund of the municipality or county and is exempt from all other requirements of this chapter.

(3) Thirty percent of the balance must be allocated to a special fund and used only for

advertising and promotion of tourism to develop and increase tourist attendance through the generation of publicity. To manage and direct the expenditure of these tourism promotion funds, the municipality or county shall select one or more organizations, such as a chamber of commerce, visitor and convention bureau, or regional tourism commission, which has an existing, ongoing tourist promotion program. If no organization exists, the municipality or county shall create an organization with the same membership standard in Section 6-4-25. To be eligible for selection the organization must be organized as a nonprofit organization and shall demonstrate to the municipality or county that it has an existing, ongoing tourism promotion program or that it can develop an effective tourism promotion program. Immediately upon an allocation to the special fund, a municipality or county shall distribute the tourism promotion funds to the organizations selected or created to receive them. Before the beginning of each fiscal year, an organization receiving funds from the accommodations tax from a municipality or county shall submit for approval a budget of planned expenditures. At the end of each fiscal year, an organization receiving funds shall render an accounting of the expenditure to the municipality or county which distributed them. Fees allocated pursuant to this subsection must not be used to pledge as security for bonds and to retire bonds. Also, fees allocated pursuant to this subsection must be allocated to a special fund and used only for advertising and promotion of tourism to develop and increase tourist attendance through the generation of publicity, and not used to pledge as security for bonds and to retire bonds.

(4)(a) The remaining balance plus earned interest received by a municipality or county must be allocated to a special fund and used for tourism-related expenditures. This section does not prohibit a municipality or county from using accommodations tax general fund revenues for tourism-related expenditures.

(b) The funds received by a county or municipality which has a high concentration of tourism activity may be used to provide additional county and municipal services including, but not limited to, law enforcement, traffic control, public facilities, and highway and street maintenance, as well as the continual promotion of tourism. The funds must not be used as an additional source of revenue to provide services normally provided by the county or municipality but to promote tourism and enlarge its economic benefits through advertising, promotion, and providing those facilities and services which enhance the ability of the county or municipality to attract and provide for tourists.

"Tourism-related expenditures" include:

(i) advertising and promotion of tourism so as to develop and increase tourist attendance through the generation of publicity;

(ii) promotion of the arts and cultural events;

(iii) construction, maintenance, and operation of facilities for civic and cultural activities including construction and maintenance of access and other nearby roads and utilities for the facilities;

(iv) the criminal justice system, law enforcement, fire protection, solid waste collection, and health facilities when required to serve tourists and tourist facilities. This is based on the estimated percentage of costs directly attributed to tourists;

(v) public facilities such as restrooms, dressing rooms, parks, and parking lots;

(vi) tourist shuttle transportation;

(vii) control and repair of waterfront erosion, including beach renourishment;

(viii) operating visitor information centers.

(c)(i) Allocations to the special fund must be spent by the municipality or county within two years of receipt. However, the time limit may be extended upon the recommendation of the local governing body of the county or municipality and approval of the oversight committee established pursuant to Section 6-4-35. An extension must include provisions that funds be committed for a specific project or program.

(ii) Notwithstanding the provisions of subsubitem (i), upon a two-thirds affirmative vote of the membership of the appropriate local governing body, a county or municipality may carry forward unexpended allocations to the special fund beyond two years provided that the county or municipality commits use of the funds exclusively to the control and repair of waterfront erosion, including beach renourishment. The county or municipality annually shall notify the oversight committee, established pursuant to Section 6-4-35, of the basic activity of the committed funds, including beginning balance, deposits, expenditures, and ending balance.

(d) In the expenditure of these funds, counties and municipalities are required to promote tourism and make tourism-related expenditures primarily in the geographical areas of the county or municipality in which the proceeds of the tax are collected where it is practical.

HISTORY: 1990 Act No. 612, Part II, Section 74B; 1991 Act No. 147, Section 1; 2010 Act No. 284, Section 2, eff upon approval (became law without the Governor's signature on June 28, 2010); 2014 Act No. 184 (S.294), Sections 1, 2, eff June 2, 2014.

# Effect of Amendment

The 2010 amendment, in item (3), inserted "only" preceding "for advertising" in the first

sentence and added the last two sentences.

2014 Act No. 184, Section 1, in subsection (4)(b), changed the paragraph designators from arabic to roman numbers"; and in subsection (4)(b)(vii), inserted ", including beach renourishment".

2014 Act No. 184, Section 2, rewrote subsection (4)(c).

SECTION 6-4-15. Use of revenues to finance bonds.

A municipality or county may issue bonds, enter into other financial obligations, or create reserves to secure obligations to finance all or a portion of the cost of constructing facilities for civic activities, the arts, and cultural events which fulfill the purpose of this chapter. The annual debt service of indebtedness incurred to finance the facilities or lease payments for the use of the facilities may be provided from the funds received by a municipality or county from the accommodations tax in an amount not to exceed the amount received by the municipality or county after deduction of the accommodations tax funds dedicated to the general fund and the advertising and promotion fund. However, none of the revenue received by a municipality or county from the accommodations tax may be used to retire outstanding bonded indebtedness unless accommodations tax revenue was obligated for that purpose when the debt was incurred.

HISTORY: 1991 Act No. 147, Section 1.

**SECTION 6-4-20.** Administration account established; State Treasurer's duties; distribution of account revenues; exceptions to tourism spending mandate.

(A) An accommodations tax account is created to be administered by the State Treasurer.

(B) At the end of each fiscal year and before August first a percentage, to be determined by the State Treasurer, must be withheld from those county areas collecting four hundred thousand dollars or more from that amount which exceeds four hundred thousand dollars from the tax authorized by Section 12-36-2630(3), and that amount must be distributed to assure that each county area receives a minimum of fifty thousand dollars. The amount withheld from those county areas collecting four hundred thousand dollars or more must be apportioned among the municipalities and the county in the same proportion as those units received quarterly remittances in Section 12-36-2630(3). If the total statewide collections from the local accommodations tax exceeds the statewide collections for the preceding fiscal year then this fifty thousand dollar figure must be increased by a percentage equal to seventy-five percent of the statewide percentage increase in statewide collections for the preceding fiscal year. The

difference between the fifty thousand dollars minimum and the actual collections within a county area must be distributed to the eligible units within the county area based on population as determined by the most recent United States census.

(C) At the end of each fiscal year and before August first, the State Treasurer shall distribute to each county area collecting more than fifty thousand dollars but less than four hundred thousand dollars an additional fifteen thousand dollars. If the total statewide collections from the local accommodations tax exceed the statewide collections for the preceding fiscal year, this fifteen thousand dollar figure must be increased by a percentage equal to seventy-five percent of the statewide percentage increase in statewide collections for the preceding fiscal year. This amount must be distributed in the same manner as the fifty thousand dollars in subsection (B). The amount paid those qualified county areas under this subsection must be paid from the account created under this section.

(D) The amount withheld in excess must be distributed to the county areas whose collections exceed four hundred thousand dollars based on the ratio of the funds available to the collections by each county area.

(E) The accommodations tax funds received by a municipality or county in county areas collecting fifty thousand dollars or less are not subject to the tourism-related provisions of this chapter.

(F) Two percent of the local accommodations tax levied pursuant to Section 12-36-2630(3) must be remitted quarterly and equally to the eleven agencies designated by law and regional organizations to administer multi-county tourism programs in the state tourism regions as identified in the promotional publications of the South Carolina Department of Parks, Recreation and Tourism. This remittance is in addition to other funds that may be allocated to the agencies by local governments.

(G) The State Treasurer may correct misallocations to counties and municipalities from accommodations tax revenues by adjusting subsequent allocations, but these adjustments may be made only in allocations made in the same fiscal year as the misallocation.

HISTORY: 1990 Act No. 612, Part II, Section 74B; 1991 Act No. 147, Section 1; 1991 Act No. 168, Section 2.

Code Commissioner's Note

1991 Act No. 168, Section 2, originally amended this section by adding item "(5)." By direction of the Code Commissioner, the added text was redesignated as subsection "(G)" to conform to the designations in the earlier amendment of this section by 1991

Act No. 147, Section 1.

**SECTION 6-4-25.** Advisory Committee; guidelines for expenditures; annual reports; reports to Accommodations Tax Oversight Committee.

(A) A municipality or county receiving more than fifty thousand dollars in revenue from the accommodations tax in county areas collecting more than fifty thousand dollars shall appoint an advisory committee to make recommendations on the expenditure of revenue generated from the accommodations tax. The advisory committee consists of seven members with a majority being selected from the hospitality industry of the municipality or county receiving the revenue. At least two of the hospitality industry members must be from the lodging industry where applicable. One member shall represent the cultural organizations of the municipality or county receiving the revenue. For county advisory committees, members shall represent the geographic area where the majority of the revenue is derived. However, if a county which receives more in distributions of accommodations taxes than it collects in accommodations taxes, the membership of its advisory committee must be representative of all areas of the county with a majority of the membership coming from no one area.

(B) A municipality or county and its advisory committee shall adopt guidelines to fit the needs and time schedules of the area. The guidelines must include the requirements for applications for funds from the special fund used for tourism-related expenditures. A recipient's application must be reviewed by an advisory committee before it receives funds from a county or municipality.

(C) Advisory committees shall submit written recommendations to a municipality or county at least once annually. The recommendations must be considered by the municipality or county in conjunction with the requirements of this chapter.

(D) Municipalities and counties annually shall submit to the South Carolina Accommodations Tax Oversight Committee:

(1) end-of-the-year report detailing advisory committee accommodations tax recommendations;

(2) municipality's or county's action following the recommendations;

(3) list of how funds from the accommodations tax are spent, except for the first twentyfive thousand dollars and five percent of the balance in Section 6-4-10(2) allocated to the general fund. The list is due before October first and must include funds received and dispersed during the previous fiscal year;

(4) list of advisory committee members noting the chairman, business address if

applicable, and representation of the hospitality industry including the lodging industry and cultural interests.

(E) The regional tourism agencies in Section 6-4-20 annually shall submit reports on their budgets and annual expenditure of accommodations tax funds pursuant to this chapter to the Accommodations Tax Oversight Committee.

HISTORY: 1991 Act No. 147, Section 1; 2002 Act No. 312, Section 3.

SECTION 6-4-30. Repealed by 2003 Act No. 69, Section 3.MM, eff June 18, 2003.

Editor's Note

Former section was entitled "Department of Revenue's duties regarding accommodations taxes" and was derived from 1991 Act No. 147, Section 1; 1997 Act No. 87, Section 1; 2001 Act No. 74, Section 3.B.

SECTION 6-4-35. Tourism Expenditure Review Committee.

(A) There is established the Tourism Expenditure Review Committee consisting of eleven members as follows:

(1) one member appointed by the Speaker of the House;

(2) one member appointed by the President of the Senate;

(3) the Director of the South Carolina Department of Parks, Recreation and Tourism, or his designee, ex officio;

(4) eight members appointed by the Governor as follows:

(a) one member on the recommendation of the South Carolina Association of Tourism Regions;

(b) one member on the recommendation of the South Carolina Association of Convention and Visitors Bureaus;

(c) one member on the recommendation of the South Carolina Travel and Tourism Coalition;

(d) one member on the recommendation of the Municipal Association of South Carolina;

(e) one member on the recommendation of the South Carolina Association of Counties;

(f) one member on the recommendation of the Hospitality Association of South Carolina;

(g) one member on the recommendation of the South Carolina Arts Commission; and

(h) one member at large.

Appointed members shall serve for terms of four years and until their successors are appointed and qualify, except that of those first appointed by the Governor, four shall serve for a term of two years and the term must be noted on the appointment. Regardless of the date of appointment, all terms expire July first of the applicable year. Members shall serve without compensation but may receive the mileage, subsistence, and per diem allowed by law for members of state boards, committees, and commissions. Vacancies must be filled in the manner of original appointment for the unexpired portion of the term.

(B)(1)(a) The Tourism Expenditure Review Committee shall serve as the oversight authority on all questionable tourism-related expenditures and to that end, all reports filed pursuant to Section 6-4-25(D)(3) must be forwarded to the committee for review to determine if they are in compliance with this chapter. The municipality or county must be notified if an expenditure is questioned, and the committee may consider any further supporting information the municipality or county may provide. If the committee finds an expenditure to be in noncompliance, it shall certify the noncompliance to the State Treasurer, who shall withhold the amount of the expenditure found in noncompliance from subsequent distributions in accommodations tax revenue otherwise due the municipality or county. An appeal from an action of the committee under this subitem lies with the Administrative Law Judge Division.

(b) If the committee determines that a municipality or county has failed to file the reports required pursuant to Section 6-4-25(D)(3), it may impose a fee of five hundred dollars a month or part of a month for each month the report is not filed, but not more than five thousand dollars. The committee shall certify the penalty to the State Treasurer, who shall withhold the amount of the penalty from subsequent distributions otherwise due the municipality or county. An appeal from an action of the committee under this subitem lies with the Administrative Law Judge Division.

(c) Allocations withheld must be reallocated proportionately to all other recipients.

(2) The committee has jurisdiction to investigate and research facts on written complaints submitted to it with regard to the appropriate tourism-related expenditures and resolve these complaints as provided in item (1) of this subsection.

(3) The committee shall forward copies of information submitted by the local

governments and regional tourism agencies pursuant to Section 6-4-25 arising under the tourism provisions of this chapter to the Department of Parks, Recreation and Tourism, which shall publish an annual report on the information submitted.

HISTORY: 2001 Act No. 74, Section 3.A; 2003 Act No. 38, Section 1, eff June 2, 2003; 2019 Act No. 1 (S.2), Section 31, eff January 31, 2019.

Editor's Note

2004 Act No. 202, Section 3, provides as follows:

"Wherever the term 'Administrative Law Judge Division' appears in any provision of law, regulation, or other document, it must be construed to mean the Administrative Law Court established by this act."

Effect of Amendment

The 2003 amendment, in subsection (A) substituted "eleven" for "nine" in the introductory paragraph, substituted "eight" for "six" in paragraph (4), added paragraphs (4)(g) and (4)(h), and made nonsubstantive changes.

2019 Act No. 1, Section 31, in (A)(2), substituted "President of the Senate" for "President Pro Tempore of the Senate".

# Uptown January 2019

# **Accommodations Tax FAQs**

# What is the difference between the state accommodations tax and the local accommodations tax?

#### State Accommodations Tax

The state accommodations tax is a mandatory 2 percent charge applied to all accommodations statewide. Accommodations are defined as "the rental or charges for any rooms, campground spaces, lodgings, or sleeping accommodations furnished to transients by any hotel, inn, tourist court, tourist camp, motel, campground, residence, or any place in which rooms, lodgings, or sleeping accommodations are furnished to transients for a consideration." The SC Department of Revenue collects these dollars and distributes them back to cities and counties by a formula based on the location of the short-term rental.

#### Local Accommodations Tax

County and municipal governments may impose a local accommodations tax by ordinance adopted by a positive majority of the entire governing body. The cumulative rate of the tax may not exceed 3 percent. A county government may not impose an accommodations tax exceeding 1.5 percent within a municipality without consent by resolution of the municipal council.

# Who approves accommodations tax expenditures?

#### **State Accommodations Tax**

A municipality receiving more than \$50,000 in revenue from the state accommodations tax must appoint an advisory committee to make recommendations for how the revenue generated from the accommodations tax should be spent. The advisory committee consists of seven members, with a majority being selected from the hospitality industry of the municipality or county receiving the revenue. At least two of the hospitality industry members must be from the lodging industry, where applicable. One member must represent the cultural organizations of the municipality receiving the revenue.

The advisory committee submits written recommendations to the municipal council at least once annually. The report addresses how to spend the portion of accommodations tax revenue that remains after allocations are made to the general fund and the tourism and promotion funds. The municipal council may accept, reject or modify these recommendations.

The council must submit an annual report detailing use of the state accommodations tax proceeds to the state Tourism Expenditure Review Committee. TERC is an 11-member committee that reviews the tourism-related expenditures funded with state accommodations tax revenue.

#### Local Accommodations Tax

There is no requirement for an advisory committee for local accommodations tax expenditures. The municipal council is solely responsible for approving local accommodations tax expenditures unless otherwise established by the council.

# Are there restrictions on the use of the accommodations tax revenue?

#### State Accommodations Tax

Yes. State law is very specific about how cities and counties can spend state accommodations tax revenue. The first \$25,000 is deposited into the local governments' general fund, 30 percent of the balance must be allocated to a special fund for the exclusive use of tourism advertising and promotion, and the remaining balance must be used for tourism-related expenditures as defined in SC Code Section 6-1-530.

#### **Local Accommodations Tax**

Local Accommodations Tax proceeds must be used for tourism-related projects and programs as defined in SC Code Section 6-1-530.

# **Acceptable tourism-related expenses**

As defined by SC Code Section 6-1-530:

Tourism-related buildings such as civic centers, coliseums and aquariums.

Tourism-related cultural, recreational or historic facilities.

Beach access, renourishment, or other tourism-related lands and water access.

Highways, roads, streets and bridges providing access to tourist destinations.

Advertisements and promotions related to tourism development.

Water and sewer infrastructure to serve tourism-related demand.

Funds can also be used for operation and maintenance of the above items, including police, fire protection, emergency medical services and emergency-preparedness operations.

# Learn more about South Carolina regulations for short-term rentals.

# In This Issue

January 2019

City of Isle of Palms																			
SC State Accommodations Tax - Dis	tribution of	Funds R	eceived																
	YTD FY22	Dec-21	Sep-21	Total FY21	Jun-21	Mar-21	Dec-20	Sep-20	Total FY20	Jun-20	Mar-20	Dec-19	Sep-19	Total FY19	Jun-19	Mar-19	Dec-18	Sep-18	Total FY18
Total Payment Received From State	1,871,731	540,555	1,331,176	2,469,730	1,007,541	209,721	393,960	858,508	1,707,133	379,931	142,616	285,557	899,029	2,022,250	692,063	164,861	318,661	839,690	1,880,136
Percentage Increase from prior year	49%	37%	55%	0	165%	47%	38%	-5%	-16%	-45%	-13%	-10%	7%	8%	8%	41%	0%	5%	3%
Less 1/4 of \$25,000 (transferred to Gen Fund)	12,500	6,250	6,250	25,000	6,250	6,250	6,250	6,250	25,000	6,250	6,250	6,250	6,250	25,000	6,250	6,250	6,250	6,250	25,000
Remainder	1,859,231	534,305	1,324,926	2,444,730	1,001,291	203,471	387,710	852,258	1,682,133	373,681	136,366	279,307	892,779	1,997,250	685,813	158,611	312,411	833,440	1,855,136
5% to General Fund	92,962	26.715	66,246	122,237	50.065	10.174	19,386	42.613	84,107	18.684	6.818	13.965	44.639	99,863	34.291	7.931	15,621	41,672	92,757
						.,										1			
65% To Acc Tax Tourism Related	1,208,500	347,299	861,205	1,589,078	650,839	132,256	252,012	553,971	1,093,386	242,893	88,638	181,550	580,306	1,298,212	445,779	103,097	203,067	541,736	1,205,838
30% to Acc Tax Tourism Promotion (CVB):	557,769	160,292	397,475	733,416	300,387	61,041	116,313	255,674	504,640	112,104	40,910	83,792	267,834	599,175	205,744	47,583	93,723	250,032	556,541
	1,859,231	534,305	1,324,926	2,444,730	1,001,291	203,471	387,710	852,258	1,682,133	373,681	136,366	279,307	892,779	1,997,250	685,813	158,611	312,411	833,440	1,855,136

# City of Isle of Palms Information on Short-Term Rentals

# State Acommodations Taxes

	FY2019	% of Total	FY2020	% of Total	FY2021	% of Total
Wild Dunes (Note A)	571,603	26%	-	0%	-	0%
IOP Real Estate Agencies (~10) Total Wild Dunes & Agencies	1,087,224 1,658,827	49% 74%	- 1,349,176	0% 71%	- 1,662,859	0% 61%
IOP Hotels (non Wild Dunes) Online Travel Companies (Note B)	82,331 145,878	4% 7%	64,017 223,626	3% 12%	86,052 803,847	3% 29%
All Other (Owner Managed)	347,850 2,234,887	16% 100%	264,248 1,901,067	14% 100%	176,490 2,729,248	6% 100%
-	-		-		-	
Short-Term Rental Licenses	lssued		FY2020	% of Total		

Short-renni Kentar Licenses issued		TULAI
Wild Dunes	751	51%
All Other	723	49%
Total	1,474	100%

Note A: The FY19 value was included in Helen & Dan's presentation to the Atax Committee. We have requested this information from Wild Dunes for FY20 and FY21 but have not yet received it. In the meantime, Wild Dunes is added to the Real Estate Agency total.

Note B: Includes Air Bnb, Travelscape, and HomeAway aka VRBO

	А	В	J	К	N	Р	Q	W
1	RATIFIED						CITY OF IS	LE OF PALMS STATE ACCOMMODATIONS TAX FUND
2	GL Number	Description	ACTUAL FY20	BUDGET FY21	FORECAST FY21	BUDGET FY22	INCREASE/ (DECREASE) IN FY22 BUD	NOTES
5		STATE ACCOMMODATIONS T						
		STATE Accommodations I	AATONDI				-	Based on actual last 12 month revenues, assume FY21 rebounds to FY19 levels of accommodations revenue and FY22-26 increases by 2% per year.
6 5	50-3450.4105	ACCOMMODATION TAX-RELATED	1,093,386	972,204	1,354,854	1,463,526	491,322	Added revenue from the new Wild Dunes hotel in FY22.
								Based on actual last 12 month revenues, assume FY21 rebounds to FY19 levels of accommodations revenue and FY22-26 increases by 2% per year.
	50-3450.4107	ACCOMMODATION TAX-PROMO	504,640	448,713	625,318	675,474	226,761	Added revenue from the new Wild Dunes hotel in FY22.
	50-3500.4504	SALE OF ASSETS		5,000	-	-	(5,000)	
10	50-3500.4505	INTEREST INCOME	26,421	34,000	7,500	7,500	(26,500)	
11		TOTAL REVENUES (NO TRANSFERS)	1,624,447	1,459,918	1,987,672	2,146,500	686,582	
12 13		% Increase/(Decrease) from Prior \	-16%	-25%	3%	8%		
-								
14		GENERAL GOVERMENT						
	50-4120.5013 50-4120.5022	BANK SERVICE CHARGES WATER AND SEWER	- 323	- 600	- 600	- 600	-	Irrigation at Breach Inlet sign
	50-4120.5022	NON-CAPITAL TOOLS & EQUIPMEN		1,000	1,000	1,000	-	Add/replace/maintain benches, etc at Carmen R Bunch and Leola Hanbury parks
		ADVERTISING	4.000	-	-	-		Addrephace/maintain benches, etc.at.camen is bunch and ecola hanbary parks
10	50 1120.5001		4,000					Provison for events and sponsorships approved by the Accommodations Tax Advisory Committee (\$50,000) and July 4th Fireworks show (FY21 show
20	50-4120.5077	PROGRAMS/SPONSORSHIPS	44,855	42,500	42,500	85,000	42,500	cancelled).
21	50-4120.5079	MISCELLANEOUS	35	1,000	1,000	1,000	-	
			500.000					SC State Law provides that 30% of State Atax Revenues be transferred to an organization which has an ongoing tourism promotion program. The City's designee is the
23	50-4120.5090	TOURISM PROMOTION EXP	523,908 573.120	474,713 519.813	640,318 685.418	690,474 778.074	215,761 258.261	Charleston CVB. Also includes Tshirts for web promo.
24		% Increase/(Decrease) from Prior 1	-15%	-23%	685,418 1%	14%	258,261	
26		% increase/(Decrease) from Prior 1	-15%	-23%	1%	14%		
27		POLICE						
	50-4420.5025	NON-CAPITAL TOOLS & EQUIPMEN	2,353	7,100	7,100	7,100		Body armor as needed
20	50 4420.5025	NON CALIFIC TOOLS & EQUILIBRIEN	2,335	7,100	7,100	7,100		PY19 Budget for Hill Report priorities. FY19 forecast assumes 50% of this to be spent in FY19. FY20-FY24 forecast uses 1% of insured building value to
29	50-4420.5026	MAINT & SERVICE CONTRACTS	-	-	-	-	-	estimate annual maintenance provision. PSB costs are splity 50% with Fire Dept.
	50-4420.5085	CAPITAL OUTLAY	354,620	307,020	163,450	149,000	(158,020)	FY22 incls repl of 2 patrol SUVs (\$82,000), one license plate readers (LPR) for parking enforcement (\$50k) and repl of one low speed vehicle/LSV (\$17k).
32	50 4420.5005			-				Forecast periods = 20% of the annual Police Dept capital needs per the 10-yr plan
33		SUBTOTAL POLICE	356,973	314,120	170,550	156,100	(158,020)	
34		% Increase/(Decrease) from Prior 1	208%	171%	47%	-8%		
35		FIDE						
36		FIRE	o					
	50-4520.5009 50-4520.5011	DEBT SERVICE - PRINCIPAL	91,915	78,073	78,073	79,502	1.1	Debt service for new 75' ladder truck
	50-4520.5011	DEBT SERVICE - INTEREST NON-CAPITAL TOOLS & EQUIPMEN	-	13,841	13,841	12,413	(1,429)	Debt service for new 75' ladder truck
		NON-CAPITAL TOOLS & EQUIPMEN	-	-		-		FY22 incls repl 1 pickup truck (\$42k), repl 1 utility vehicle/ATV w/ ambulatory pkg for beach patrol (\$25k) and 1/3rd of replacement of all SCBA apparatus
42	50-4520.5085	CAPITAL OUTLAY	277,456	473,020	398,020	163,667	(309,353)	(\$290k/3=\$97k). Forecast periods = 20% of the annual Fire Dept capital needs per the 10-yr plan.
43		SUBTOTAL FIRE	369,371	564,935	489,935	255,582	(309,353)	
44		% Increase/(Decrease) from Prior )	446%	736%	625%	-48%		

	А	В	1	К	Ν	Р	0	W
1	RATIFIED					I		LE OF PALMS STATE ACCOMMODATIONS TAX FUND
2	GL Number	Description	ACTUAL FY20	BUDGET FY21	FORECAST FY21	BUDGET FY22	INCREASE/ (DECREASE) IN FY22 BUD	NOTES
-3 46		PUBLIC WORKS						
	50-4620.5079	MISCELLANEOUS	4,444	7,500	7,500	7.500		Annual war delay fan hande bank man
	50-4620.5079	CAPITAL OUTLAY	32,068	40,000	40,000	7,500 15,000		Annual provision for beach trash cans. FY22 incls replacement of z-track mower (\$15k). Forecast periods = 20% of Public Works 10 Year Capital Plan totals for non-drainage related capital
51	50-4020.5085	SUBTOTAL PUBLIC WORKS	36,511	40,000	40,000	22,500	(25,000)	P122 incis replacement of 2-track mower (\$15K). Porecast periods = 20% of Public works 10 real capital Plan totals for non-dramage related capital
52		% Increase/(Decrease) from Prior 1	-84%	-80%	-80%	-53%	(23,000)	
53		% increase/(Decrease) from Prior 1	-64%	-80%	-80%	-53%		
54		RECREATION						
_	50 4020 5025					-		
55	50-4820.5025	NON-CAPITAL TOOLS & EQUIPMEN	4,114	-	-	-	-	
57	50-4820.5085	CAPITAL OUTLAY	-	5,000	5,000	10,000	5 000	FY22 incls replacement of playground equipment and/or scoreboards if needed (\$10k). Forecast period annual amts = 20% of 10 Yr Cap Plan totals
	50-4820.5085	SPECIAL ACTIVITIES	7,500	12,000	1,000	16,000		Connector Run (\$7,500), Easter egg hunt (\$4,500), music event (\$4,000).
59	22 1030.3032	SUBTOTAL RECREATION	11,614	17,000	6,000	26,000	9,000	
60		% Increase/(Decrease) from Prior 1	-69%	-55%	-84%	333%	-,	
61		/ milease/(bearcase/ nonitine)	0570	55,0	0475	00070		
62		FRONT BEACH AND FRONT		ROOMS				
	50-5620.5020	ELECTRIC AND GAS	613	700	500	500	(200)	
	50-5620.5020	WATER AND SEWER	10,106	12,000	12,000	12,000		Includes outside showers
	50-5620.5022	MAINT & SERVICE CONTRACTS	3.648	20,000	20,000	45,000		Includes \$20,000 for maintenance of public restrooms and \$25,000 to rehab approx 250 LFt of white fencing in front beach areas.
	50-5620.5044	CLEANING/SANITARY SUPPLY	6,505	7,500	7,500	7,500		Supplies for for the end of restrooms
	50-5620.5062	INSURANCE	6,235	7,000	7,000	7,500	500	Supplies for Hole Beach restrooms
_	50-5620.5065	PROFESSIONAL SERVICES	80	80	80	80		Backflow tests
69	50-5620.5067	CONTRACTED SERVICES	123,175	145,000	145,000	125,000		Includes \$40k for year-round cleaning and maintenance of public restrooms and \$85k year-round business district (on street) & beach trash collection. Cost of PT attendant (\$23k) is now included in the General Fund, but offset by a Transfer In from the State Atax Fund.
72	50-5620.5085	CAPITAL OUTLAY	-	-	-	70,000		FY22 - FY26 includes \$70k per year to repair 4500 linear ft of sidewalks on Ocean Blvd between 10th and 14th (1/5 or 900 linear ft per year). Parking kiosk replacements of \$105k and \$75k in FY25 and FY26, respectively.
73		SUBTOTAL FR BEACH RESTRMS	150,363	192,280	192,080	267,580	75,300	
74		% Increase/(Decrease) from Prior 1	-30%	-10%	-10%	39%		
75								
76	TOTAL STATE AT	FAX FUND EXPENDITURES	1,497,952	1,655,648	1,591,483	1,505,836	(149,812)	
77		% Increase/(Decrease) from Prior 1	11%	23%	18%	-5%		
78								
79	NET INCOME	BEFORE TRANSFERS	126,496	(195,730)	396,189	640,664	836,394	
80								
81		TRANSFERS						
82	50-3900.4901	OPERATING TRANSFERS IN		-	-	-	-	
83	50-3900.5901	OPERATING TRANSFERS OUT	(258,667)	(583,686)	(583,686)	(834,191)	(250,505)	Incls xfers to Gen Fund for 1-3 firefighters, 1 police officer and 50% of BSOs. Also includes 75% of annual debt svc on Marina dock bond and \$50,000 annually for Marina maintenance. FY22 Includes 50% (\$75k) for Fire Dept personnel restructuring. Incls transfers to Marina fund of \$225k in FY24 and \$75k in FY25 for Marina ICW docks and dregding, respectively.
84		NET TRANSFERS IN/(OUT)	(258,667)	(583,686)	(583,686)	(834,191)	(250,505)	
85								
86	NET INCOME	AFTER TRANSFERS	(132,171)	(779,416)	(187,497)	(193,527)	585,889	
87								
88	ENDING FUN	ID BALANCE	1,668,763	889,347	1,481,267	1,287,740		

# BEACHES MARKETING PLAN

How Explore Charleston Works For You



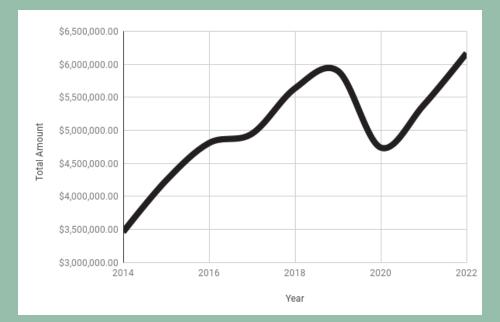
# TODAY WE WANT TO COVER

- Our Rich History of Success Overnight Visitors Created
- IOP + CVB Leadership Involvement
- What Have We Done for You Lately
  - Advertising
  - Website
  - Publications
  - Social Media

- Wild Dunes Resort's Investment and Commitment
- Our Media Relations Success
- Our Plan for 2021
- Group Sales The Difference for The Future
- Our Commitment to You

Explore Charleston 2021

# ISLE OF PALMS TOURISM REVENUES TRAJECTORY What funds are our visitors providing to Isle of Palms?



State Accommodations Tax, County Accommodations Tax, Municipal Accommodations Tax, Beach Renourishment Fee, Hospitality Tax (78% growth since 2014.)

# WILD DUNES REVENUE & TAXES

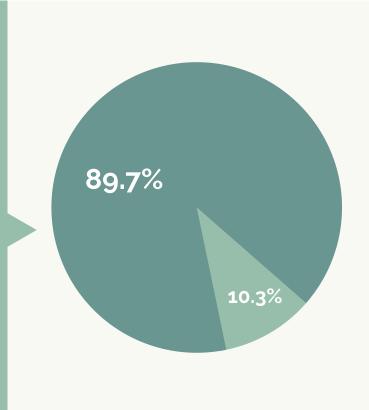
Wild Dunes Room Reven		
Room Revenue	19	
Leisure	76%	21,720,910
Group	24%	6,859,235
Total Room Revenue		28,580,145
Taxes		
State Accommodations	2%	571,603
Charleston County Accommodations	2%	571,603
IOP Accommodations	1%	285,801
IOP Beach Preservation Fee	1%	285,801
Total Taxes		1,714,809

# CITY OF ISLE OF PALMS

		City of IOP Jul 2018 - Jun 2019	
		WD Contribution	% WD
State Accommodation Tax (Related & Promo)*	1,897,387	520,143	27.4% Estimate based on Accom Fee Revenue
County Acc. Fee Revenue	508,000	139,261	27.4% Estimate based on Accom Fee Revenue
Accom. Fee Revenue	1,042,551	285,801	27.4%
Beach Preservation Fund	1,042,551	285,801	27.4%
Total	4,490,489	1,231,008	27.4%

Jul 2018 - Jun 2019

# ISLE OF PALMS TOURISM REVENUES 2020



• \$4,737,891 2020 OVERALL COLLECTIONS

10.3% INVESTED IN MARKETING

# PAST LEADERSHIP INVOLVEMENT

# **ISLE OF PALMS - EXPLORE CHARLESTON**

BOARD OF GOVERNORS REPRESENTATION

JOHN MOYE: 2020 - CURRENT SUSAN HILL SMITH: 2019 - 2020 CAROL RICE: 2018 - 2019 DICK CRONIN: 2009 - 2018 CAROL RICE: 2002 - 2009 MIKE SOTTILE: 2001 - 2002 CARMEN BUNCH: 1988 - 2001

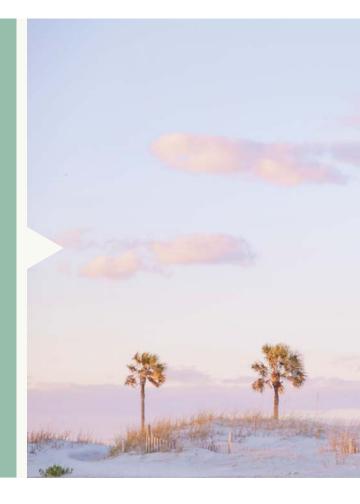
# **Some of Our IOP Members**

Beachside Vacations, LLC Member Since 2011	Ben & Jerry's Isle of Palms Member Since 2019	Dunes Properties - Isle of Palms/Wild Dunes Member Since 2006	East Islands Rentals, Inc. Member Since <b>1998</b>	Seaside Inn Member Since 2 <b>002</b>	The Palms Oceanfront Hotel Member Since 2002	
Exclusive Properties Member Since 2014	Island Realty - Vacation Rentals Member Since 1 <b>988</b>	Island Surf Company Member Since <b>2015</b>	Isle of Palms County Park Member Since <b>1988</b>	Wild Dunes Resort Member Since 1986	202 YEARS of combined partnership	

# MEMBERSHIP

# \$166k

YOUR IOP PRIVATE SECTOR SEES VALUE IN EXPLORE CHARLESTON.



# ADVERTISING WEBSITE PUBLICATIONS SOCIAL MEDIA

# WHAT HAVE WE DONE FOR YOU LATELY

How are we creating an overnight visitor when IOP needs it the most?

EXPLORE CHARLESTON - 2021



# **PRINT + DIGITAL**

Creative Specific to Beach Promotion

# WEBSITE EXCLUSIVITY

Website Specific to Beach Promotion
CharlestonAreaBeaches.com

# PUBLICATIONS

Official Charleston Area Guides with Dedicated Beach Content

Visitor Guide | **600,000** circulation Wedding Guide | **20,000** circulation Destination Planning Guide | **1,500** circulation

# SOCIAL MEDIA

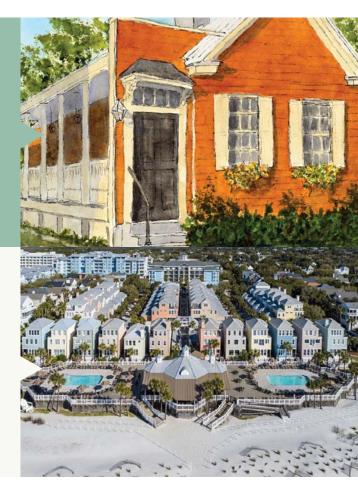
Posts Specific to Beach Promotions



**136k** followers

298k followers

50.3k followers



# **ADVERTISING SCHEDULE** PLACEMENTS SO FAR THIS YEAR

# FALL

Smithsonian - spread \$75,000 Coastal Living - full page \$bonus page Bon Appett - spread \$75,000 Your AAA - full page \$7,933 Garden & Gun - spread \$58,835 Southern Living - spread \$58,000 Afar - spread \$50,000 00 Afar - spread \$50,000 00 Afar - spread \$50,000 00 Food Network - spread - 6 page booklet \$333 Midwest Living - spread \$64,000.00 WNC - spread \$50,000 Travel - Leisure - gatefold \$230,000 Garden & Gun - spread \$58,835 Southern Living - spread \$58,800 Afar - spread \$50,000 Traditional Home - full page Sbonus page Midwest Living - spread \$54,000 AAA Living - spread \$54,000 AAA Living - spread \$54,000 Traditional Home - full page Sbonus page Midwest Living - spread \$54,000 AAA Living - spread \$54,000 AAA Living - spread \$7,600 Travel Click (CDS) - \$25,000



Iradiuonal Home - Tuli page soorus page Mickwest Living - spread \$2,000 AAA Go - spread \$2,000 AAA Living - spread \$2,800 AAA Living - spread \$7,600 Heart of North Carolina Weddings - spread\$6,550 Food Network - full Page \$5,000 Town & Country - a full-page ads \$part of media's buy WNC - full Page\$1,750 Signature: The Travel Magazine - 1-page feature\$10,000 SC Vacation Guide - 1/2 page\$7,225 Grace Ormond Wedding - spread \$20,000 WNC - full Page\$1,750 VWC - full Page\$1,750 VWC - full Page\$1,750 Better Homes & Gardens - spread \$27,500 Smithsonian - spread \$50,000 Barden & Gun - spread \$50,000 Sinclair (broadcast and OTT) - \$87,500



Signature: The Travet Magazine - 2-page \$20,000 Midwest Living - full page \$23,000 AAA World - full Page (eastern) \$12,500 AAA World - full Page (eastern) \$12,500 Mino - full page \$25,000 WinC - full page \$25,000 Simithsonian - spread \$75,000 Afar - spread Shorus page Travet Click (dGD) - \$25,000 Sinclair (broadcast and OTT) - \$87,500

Afar - spread - \$50.000 WNC - full page - \$1750 Sinclair (broadcast and OTT) - \$87.500







#### HISTORY LOVES COMPANY

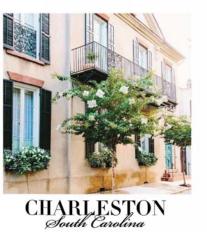
unforgettable HOSPITALITY Hurw to an array of acclaimed totals and h lens along with world class doing norm suscisiated with others the sources in such the

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Everse your expensions in a contemporting that the balances tweatry settimizes with instance Danlergon. Monton in instances and main time research among setting, exply a comfinituate restaurant serving an airs of totally inspand a small pates and balances data Representing growth and beakening contextions with natural amplitory your quinteeential seam endose are





Exprime the timeless charm and unrivated baspitality familianly in Charloson, South Combina. The perfect step assain. Explore Computer South







#### DIGITAL ADVERTISING



# MARKETING & ADVERTISING





WILD DUNES RESORT

**ISLAND REALTY** 

**BEACHSIDE VACATIONS** 

THE PALMS OCEANFRONT HOTEL

**SEASIDE INN** 

**CHARLESTON COAST VACATIONS** 

**EXCLUSIVE PROPERTIES** 

EAST ISLAND RENTALS

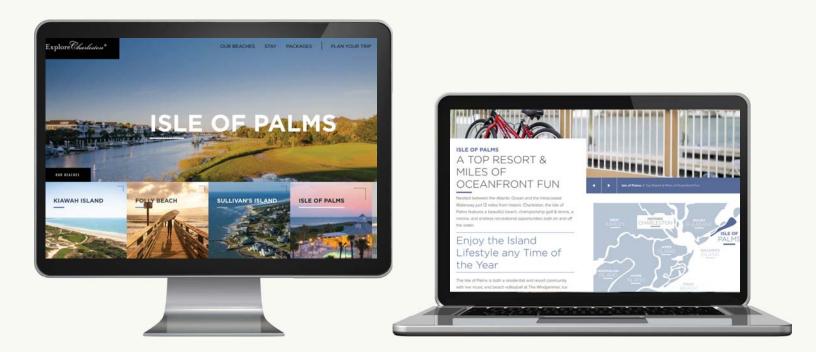
# TOP 8 IOP BUSINESSES



TOTAL UNIQUE VIEWS ON EXPLORECHARLESTON.COM

FY 20/21

## CHARLESTONAREABEACHES.COM



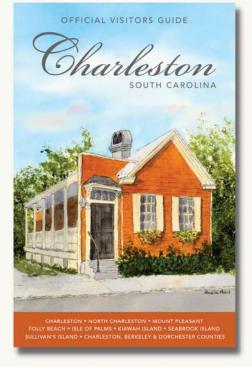
### CHARLESTONAREABEACHES.COM

8 of the top 10 most trafficked businesses are located on Isle of Palms

Island Realty	18,485 visits	Beachside Vacations 6,824 visits
Beachside Vacations	12,853 visits	Exclusive Properties IOP 6,410 visits
Dunes Properties IOP	9,106 visits	East Islands Real Estate 6,013 visits
Wild Dunes Resort	6,890 visits	Island Realty Rentals 5,256 visits

July 1, 2020 - June 30, 2021

### PUBLICATIONS





#### Barrier Islands ISLE OF PALMS

With a balanced blend of full-time residents and visitors, the lole of Palms is a tight knit, family-friendly island community where the beach is the center of activity.

Crossing the Isle of Palms Connector provides a panoramic same of arrival, with sweeping views of the minh and intracoastal waterway. Small neighborhoods tucked between centuries old out trees transition to the renowned Widd Duwes Reset and its two widely acclaimed golf courses and tennis facilities. The front beach area hosts a variety of shope, actains and longime watering bales. An koth a residential and vecation community, the Isle of Palms offers fall slate of anorhies that include vecation community, this use of runni offers if shull use of anometer that include a greenry store, ending restaurants, and if shill nervice marin. The unique illend lifestyle affers plenty to 6 or it any time of yars, allowing vicitors to be a setive or related as they may hive Mether by our anologing for a condition, ville, or a spacious beach house, we have the parfect rental for you and your family.





ntry history. Issly with newer

sites such as Fort volutionary and Civil while stationed at use to Charleston arel from the Atlantic

ome tacos + tequila,

mises that time

BEACH RESORTS 77





Seabrook is home to

ivate barrier island is, and features

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electic, laid-back. y, selectic, laid-back, tesential beach town that eatiful beach, county when you check into Tides t of Center Street have a delights in its ability to

DRECHARLESTON.COM





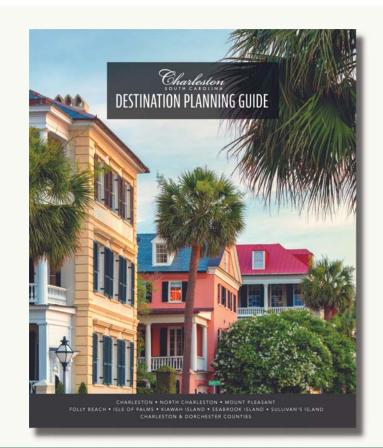


Seebrook Island ren's camp with r,deep-water marina, ng it one of the best-

ESTON COM

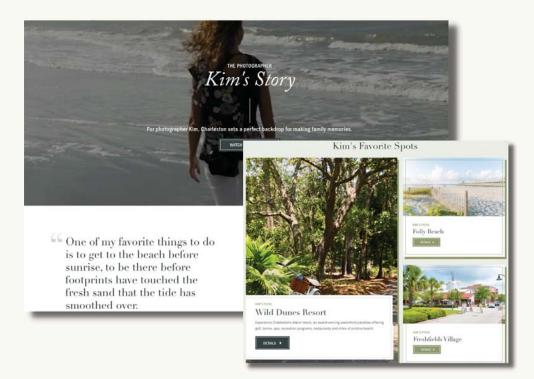
## PUBLICATIONS





### LOCAL GUIDES + CAMPAIGNS HOSTED ON EXPLORECHARLESTON.COM + PROMOTED VIA SOCIAL MEDIA CREATING THE DESIRE TO VISIT ISLE OF PALMS

- White Glove Treatment
- Chris The Naturalist: IOP is one of his top picks
- Kim The Photographer: beach focus, features IOP, Morgan Creek Grill



### BLOG POSTS

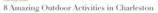
- 9 Perfect Spots to Catch a Charleston Sunset
- What's New in Charleston This Summer
- 13 Cool Spots to Drink Frosé in Charleston
- The Best Mac & Cheese in Charleston
- **Charleston Beach Bucket List**
- **Charleston Beach Dining Guide**
- 12 Fun Summer Date Ideas in Charleston
- 5 Historic Photos of Charleston's Beautiful Beach Towns
- A Health Enthusiast's Guide to the Perfect Day in Charleston
- Top 12 Cool Pools of Charleston
- Top 17 Spots for Steak in Charleston
- 5 of the Happiest Seaside Towns in America
- 7 Best Beach Hotels in Charleston features 3 IOP hotels
- 9 Best Sunset Spots in Charleston
- 14 Spots to Get Your 10,000 Steps in Charleston
- 19 of Charleston's Most Beautiful Parks
- Top 20 Golf Courses in the Lowcountry
- Top 17 Charleston Hotels to Catch a Stunning Sunrise or Sunset
- Top 11 Spa Experiences in Charleston
- Your #1 Favorite Thing To Do in Charleston Is...
- 10 Restaurants With Amazing Sunset Views in Charleston

 5 of the Happiest Seaside Towns in America

×

- - I Y El International de la constanti de la







### BLOG POSTS

 10 Charleston Spots in Netflix's Outer Banks That You Can Visit





10 Incredible Views You'll Only See in Charleston





### INSTAGRAM + FACEBOOK FEATURES

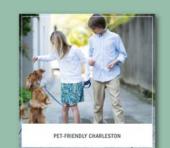
- July 2021: IOP June 2021: Wild Dunes January 2021: Wild Dunes October 2020: IOP September 2020: IOP August 2020: Wild Dunes August 2020: Wild Dunes June 2020: Wild Dunes June 2020: IOP
- May 2020: IOP in Comeback Campaign May 2020: Wild Dunes #TimelapseTuesday May 2020: Wild Dunes April 2020: IOP October 2019: Wild Dunes August 2019: IOP
- August 2019: Wild DunesMay 2019: IOPMay 2019: Palms Oceanfront HotelApril 2019: Wild DunesOctober 2018: Morgan Creek GrillAugust 2018: Morgan Creek GrillJune 2018: Wild DunesJune 2018: Wild Dunes

### EXPLORECHARLESTON.COM ITINERARIES | FEATURED ON SOCIAL MEDIA



Day One features IOP + Wild Dunes + Morgan Creek Grill

57.2k sessions



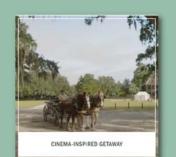
IOP mentioned in Where to Beach recommendations

**13.5K** sessions



Wild Dunes mention for Check-In + IOP mention for Exciting Excursions

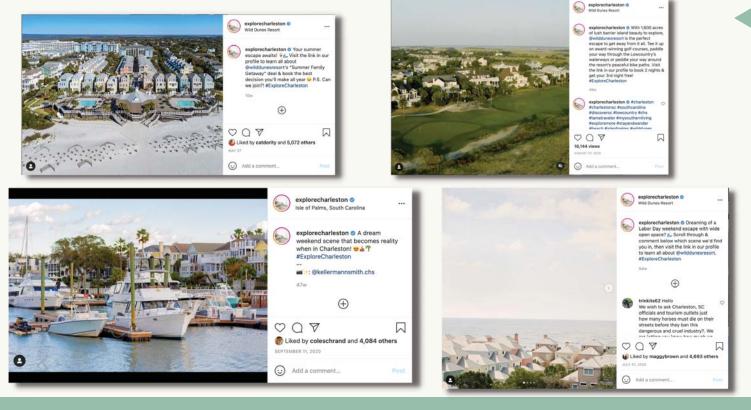
399.6k sessions



Isle of Palms Featured

10.3K sessions

### SOCIAL MEDIA POSTS



### MEDIA REFERRALS

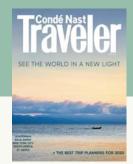
The Times & The Sunday Times (Wild Dunes Resort, Coastal Expeditions) The Atlanta Journal-Constitution & AJC.com (Wild Dunes Resort) DailyMail.CO.UK (Wild Dunes Resort) PureWow.com (Wild Dunes Resort) SpaTravelGirl.com (Wild Dunes Resort) 10Best.com (Wild Dunes Resort) Where to Retire (Isle of Palms) WashingtonPost.com & The Washington Post (Wild Dunes Resort, Isle of Palms) Forbes.com (Wild Dunes Resort) ChicagoTribue.com (Coastal Provisions) GoWorldTravel.com (Wild Dunes Resort) Travelocity.com (Wild Dunes Resort) Shape (Wild Dunes Resort) FamilyTraveller.com (Wild Dunes Resort) TickledPeach.com (Wild Dunes Resort) Richmond Family Magazine (Wild Dunes Resort) Carolina Parent (Wild Dunes Resort)

### MEDIA REFERRALS

Cercone Brown Media Fam: (Wild Dunes Resort, Coastal Expedition Travel + Leisure (media visit) Forbes.com (media visit) Vogue.com (media visit) Shape.com (media visit) Brit+Co.com (media visit) CNTraveler.com (media visit) CountryLiving.com (media visit) Forbes.com (media visit) WellAndGood.com (media visit)

Forbes.com (Wild Dunes Resort, Coastal Expeditions, Coconut Joe's) Travelocity.com (Coastal Expeditions) Women's Health (Barrier Island Eco Tours) AFAR.com (Wild Dunes, Isle of Palms) SouthernLiving.com (Wild Dunes Resort, Isle of Palms) CNTraveler.com (Wild Dunes Resort, Barrier Island

## What Our Publishing Partners Say



Condé Nast Traveler

Readers' Choice Awards Kiawah Island & Isle of Palms, Best US Islands for Family Vacations



Southern Living South's Best Awards The City of Isle of Palms was voted No. 10 "South's Best Beach Towns"



### Travel + Leisure

travelandleisure.com The City of Isle of Palms was named among "The Best Small Beach Towns for People Who Want to Escape the Crowds"

#### January 2020

\* Charleston was featured in the article "What to Do on Your Day Trip to Charleston With Kids" on ValueMindedMama.com (unique monthly visitors: 350.239). The article mentioned the City of Folly Beach, Rita's Seaside Grille, Pier 101, Town of Sullivan's Island, Fort Moultrie, City of Isle of Palms, Acme Lowcountry Kitchen, Children's Museum of the Lowcountry, Charleston City Market, Home Team BBO, Taco Boy and Magnolia Plantation and Gardens.

\* Charleston was featured in the article "Charleston, South Carolina" on BJTOnline.com (unique monthly visitors: 21,094). The article mentioned St. Michael's Episcopal Church, St. Matthew's Lutheran Church, Fort Sumter National Monument, Bulldog Tours, The Charleston Museum, Edmondston-Alston House, Charleston City Market, Magnolia Plantation and Gardens, Charleston International Airport, City of Folly Beach, Town of Kiawah Island, Wild Dunes Resort, City of Isle of Palms, Belmond Charleston Place Hotel, Hotel Bennett, Cambria Charleston Riverview, Charleston Grill, Husk and Nico "Oyster + Seafood".

#### February 2020

Charleston was featured in the article "Getting Around Charleston: A Guide to Public Transportation" on TripSavvy.com (unique monthly visitors: 4,493,017). The article mentioned South Carolina Aquarium, The Charleston Museum, Charleston City Market, College of Charleston, City of Isle of Palms, City of North Charleston and Town of Mount Pleasant.

\* Wild Dunes Resort and Kiawah Island Golf Resort were named among \*9 Best Beach Resorts in South Carolina\* on FamilyVacationCritic.com (unique monthly visitors: 288,274).

#### March 2020

\* The City of Isle of Palms was named among \*12 Best Last-Minute Spring Break Ideas" on ReadersDigest.com (unique monthly visitors: 2,679,659). The article mentioned Wild Dunes Resort.

Charleston was named among "The Top Mother's Day Getaway Ideas & Luxury Hotels Nearby" on Blog.HotelsCombined.com (unique monthly visitors: 36,861). The article mentioned Miller's All Day, Halsey Institute of Contemporary Art, Gibbes Museum of Art, City of Folly Beach, City of Isle of Palms, Town of Sullivan's Island, The Vendue Hotel, The Rooftop and Revival.

The City of Isle of Palms was voted No. 9 "South's Best Beach Town" in the 2020 Southern Living South's Best Awards. The article mentioned Wild Dunes Resort. The news was shared on SouthernLiving.com (unique monthly visitors: 5,540,000).

\* Charleston and City of Isle of Palms were named among "7 Best City-To-Sea Getaways" on FamilyVacationCritic.com (unique monthly visitors: 288,274). The article mentioned South Carolina Aquarium, Children's Museum of the Lowcountry and Wild Dunes Resort.

#### April 2020

Charleston was named among "25 Best Honeymoon Destinations in the USA (For All Couple Styles!)" on OurEscapeClause.com (unique monthly visitors: 36,088). The article mentioned City of Folly Beach Town of Sullivan's Island and City of Isle of Palms.

Charleston City Market, The Restoration Hotel, The Darling Oyster Bar, 5Church and Wild Dunes Resort were mentioned in the article "Why This Train Route From New York to Miami Should Be Your Next Adventure" on TravelandLeisure.com (unique monthly visitors: 6,600,000).

#### May 2020

\* Charleston was featured in the article "Visiting Charleston on a Genuine 'Sandlapper' Vacation" on TheEpochTimes.com (unique monthly visitors: 2,091,130). The article mentioned Spoleto Festival USA, Zero Restaurant + Bar, Peninsula Grill, Palmetto Cafe, Belmond Charleston Place Hotel, Tommy Condon's Irish Pub, The Dock Street Theatre, College of Charleston, Nathaniel Russell House. Aiken-Rhett House, Heyward Washington House, Calhoun Mansion, Middleton Place, Drayton Hall, Town of Sullivan's Island, Fort Moultrie, City of Isle of Palms, Wild Dunes Links Course, Town of Kiawah Island, Kiawah Island Golf Resort, City of Folly Beach, Lowlife Bar, BLU Beach Bar & Grill, Pier 101, Town of Seabrook Island, Seabrook Island Club and Magnolia's Uptown Down South.

#### July 2020

\* Charleston was featured in the article "The Best Beaches for a Day Trip From Charleston" on Thrillist.com (unique monthly visitors: 10,090,000). The article mentioned Town of Sullivan's Island, City of Folly Beach, City of Isle of Palms, Fort Moultrie, Wild Dunes Resort, The Washout, Lowlife Bar, Bulls Island Ferry, Morris Island Lighthouse, Flipper Finders Boat & Sea Kayak Tour Co. and Beachwalker Park.

Wild Dunes Resort was featured in the article "Travel Trending With Kathy Witt: South Carolina's Wild Dunes Resort a Relaxing Refuge Amidst Pandemic" on ArcaMax.com (unique monthly visitors: 219,681). The article mentioned Beachside Burgers, Hudson's Market, Coastal Provisions, Wild Dunes Links Course and Wild Dunes Harbor Course.

#### October 2020

Kiawah Island and Isle of Palms were voted among the "Top Islands in the U.S." in Condé Nast Traveler's 2020 Readers' Choice Awards. The news was shared on CNTraveler.com (unique monthly visitors 2,850,000).

#### December 2020

Charleston was named among the "The Friendliest Cities in the U.S.: 2020 Readers' Choice Awards" on CNTraveler.com (unique monthly visitors: 2,960,000). The article mentioned Fort Sumter National Monument, Town of Kiawah Island and City of Isle of Palms.

City of Isle of Palms was mentioned in the article "Read 'The Haunting on Palm Court' for Spooky Vibes this Winter" on PR.com (unique monthly visitors: 59,370).

#### February 2021

\* City of Isle of Palms, Charleston and Wild Dunes Resort were mentioned in the article "Cincinnati Celebs Reveal Their Favorite Happy Places!" on JetWithJay.com (unique monthly visitors: 20,000).

\* City of Isle of Palms, Charleston and Wild Dunes Resort were mentioned in the article \*Cincinnati Celebs Reveal Their Favorite Happy Places!\* on JetWithJay.com (unique monthly visitors: 20,000).

#### March 2021

Charleston was featured in the article "The Best Beaches in Charleston for a Little R&R" on <u>CNTraveler.com</u> (unique monthly visitors: 2,920,000). The article mentioned Beachwalker Park, Town of Kiawah Island, City of Folly Beach, City of Isle of Palms, Town of Sullivan's Island, City of Charleston and Home Team BBQ. The news was shared on <u>Yahoo.com</u> (unique monthly visitors: 3,350,000,000).

Charleston was featured in the article "14 Best Free Things To Do in Charleston, S.C." on LonelyPlanet.com (unique monthly visitors: 4,800,000). The article mentioned Charleston City Market, City of Folly Beach, Town of Sullivan's Island, City of Isle of Palms, Saint John's Lutheran Church, St. Philip's Church, Charleston Tea Garden, Cooper River Bridge Run, College of Charleston, White Point Gardens, Fort Sumter National Monument, Charleston Gallery Association and Waterfront Park.

City of Isle of Palms was named among "Best Places To Live on the Coast 2021" in Journal Star (circulation: 51,479).

#### April 2021

City of Folly Beach, City of Isle of Palms and Town of Sullivan's Island were named among "Coastal South's Greatest Beaches" in South (circulation: 20,000)

Town of Kiawah Island, City of Isle of Palms and City of Folly Beach were named among "Best Beaches in South Carolina" on HGTV.com (unique monthly visitors: 11,710,000). The article mentioned Wild Dunes Resort and The Crab Shacks.

City of Isle of Palms was named among "Best Places To Live on the Coast 2021" in Coastal Living (circulation: 663,842). The article mentioned City of Charleston and Town of Mount Pleasant.

#### May 2021

Charleston was featured in the article "The Ultimate Guide To Getting Married in Charleston" on SouthernLiving.com (unique monthly visitors: 8,410,000). The article mentioned The Vendue Hotel, The Rooftop, Poogan's Porch, William Aiken House, American Theater, South Carolina Aquarium, Governor Thomas Bennett House, The Gadsden House, Lowndes Grove, White Point Gardens, Cypress Gardens, The Carolina Girl, The Tides at Folly Beach, City of Isle of Palms, Town of Sullivan's Island, Hill & Co. Creative, Tara Guérard Soirée, Maddison Row South, Tiger Lily Weddings, Loluma, Salthouse Catering, Flowerchild, Chugalug Wagon, The Bluestone Ramblers, High Wire Distilling, Deep Water Vineyard, Christophe Artisan Chocolatier-Patissier, Charleston City Market, Gibbes Museum of Art, Middleton Place, Whirlin' Waters Adventure Waterpark, Fort Sumter National Monument and City of Folly Beach. The news was shared on Yahoo.com (unique monthly visitors: 3,550,000,000).

\* Denotes that Explore Charleston assisted in the production of this article.

#### June 2021

Charleston was featured in the article "Top 11 Things To Do While Visiting Charleston, South Carolina" on TravelOffPath.com (unique monthly visitors: 877,120). The article mentioned City of Folly Beach, City of Isle of Palms, Town of Sullivan's Island, Town of Kiawah Island, FIG, Boone Hall Plantation, Charleston City Market, Waterfront Park, Rodney Scott's BBO, The Ordinary, The Charleston Museum, Gibbes Museum of Art and College of Charleston.

Beachwalker Park and City of Isle of Palms were named among "The 50 Best Beaches for Summer" on TravelPulse.com (unique monthly visitors: 1,600,000). The news was shared on MSN.com (unique monthly visitors: 1,600,000).

Charleston was featured in the article "Everything You Need To Know About Beach Parking (and Where To Find It) In Charleston" on TheState.com (unique monthly visitors: 1,690,000). The article mentioned City of Folly Beach, Folly Beach County Park, The Washout, Town of Kiawah Island, 2021 PGA Championship, Beachwalker Park, City of Isle of Palms, Isle of Palms County Park, Town of Mount Pleasant, Wild Dunes Resort, Town of Sullivan's Island, Town of Seabrook Island and Fort Moultrie. The news was shared on Yahoo.com (unique monthly visitors: 3,550,000,000).

Town of Sullivan's Island, Town of Mount Pleasant, Town of Kiawah Island, City of Folly Beach, College of Charleston and City of Isle of Palms were mentioned in the article "What's the Best Beach in SC? Here's What the Locals Will Tell You." on HickoryRecord.com (unique monthly visitors: 420,190).

Charleston was featured in the article "Charleston's Southern Charm" in Newsmax (circulation: 125,618). The article mentioned Spoleto Festival USA, Bulldog Tours, Town of Sullivan's Island, City of Isle of Palms, The Angel Oak Tree, Emeline, Frannie and The Fox, Kings Courtyard Inn, Drayton Hall, Husk, Circa 1886, The Park Cafe and Butcher & Bee.

#### July 202:

Charleston was featured in the article "Best Neighborhoods To Explore in Charleston" on LonelyPlanet.com (unique monthly visitors: 4,330,000). The article mentioned The Dock Street Theatre, Town of Mount Pleasant, Marina Variety Store & Restaurant, The Rooftop, Waterfront Park, Charleston RiverDogs, The Citadel, The Military College of South Carolina, Edmund's Oast, City of Folly Beach, Morris Island Lighthouse, Town of Sullivan's Island, Fort Moultrie, City of Isle of Palms, Wild Dunes Resort, Town of Kiawah Island, The Sanctuary at Kiawah Island Golf Resort, Beachwalker Park and Patriots Point Naval & Maritime Museum.

Charleston was featured in the article "Road Trips at the Ready: Our Guide To Enjoying Charleston's Food, Sights and Hotels" on CharlotteObserver.com (unique monthly visitors: 2,800,000). The article mentioned 20 South Battery, Grand Bohemian Hotel Charleston, The Dewberry, The Vendue Hotel, The Rooftop, Zero George, Butcher & Bee, The Darling Oyster Bar, Fleet Landing Restaurant, Halls Chophouse, Republic Garden & Lounge, Fort Sumter National Monument, City of Folly Beach, City of Isle of Palms, Town of Kiawah Island, Town of Seabrook Island, Waterfront Park, Old South Carriage Company, Palmetto Carriage Works, The Angel Oak Tree, Charleston City Market, Old Slave Mart Museum, Magnolia Plantation and Gardens and Bulldog Tours. The news was shared on Yahoo.com (unique monthly visitors: 3,620,000,000).

\* Denotes that Explore Charleston assisted in the production of this article.

# YOUR BEST FACE FORWARD

Positioning IOP as the closest beach in proximity to Charleston with - a business district, restaurants, health care services, golf, tennis, luxury gated community, marina, and public beach access



### MEDIA RELATIONS

One of the services Explore Charleston does best!



TOTAL VALUE COMPLEMENTING PAID ADVERTISING



# WHY DOES GROUP SALES MATTER TO IOP?



## TALKING THE TALK

CONTINUE TO DEVELOP TARGETED ACTION PLANS THAT FOCUS ON GROWING GROUP BUSINESS FOR IOP DURING MID-WEEK AND OFF-PEAK PERIODS





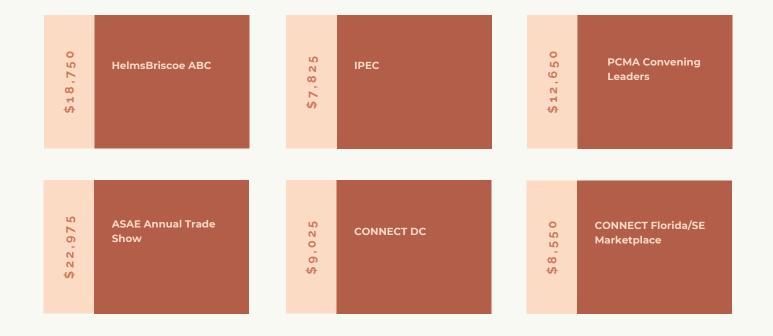


Tradeshows

**Promotions** 

**Site Visits** 

### **ASSOCIATION TRADESHOWS**



## **ASSOCIATION TRADESHOWS**

\$9,025	CONNECT Marketplace	\$7,825	Destination Southeast	\$38,500	IMEX America
\$6,450	Luxury Meetings Summit	\$6,700	MPI Carolinas Annual Trade Show	\$ 8, 8 5 0	MPI World Education Congress

# ASSOCIATION TRADESHOWS

\$6,275	AENC Annual Trade Show	\$15,875	GSAE Annual Meeting & Trade Show	\$8,230	Holiday Showcase
\$14,000	SCSAE Annual Trade Show	\$4,550	TNSAE Annual Trade Show	\$4,000	VSAE Annual Trade Show

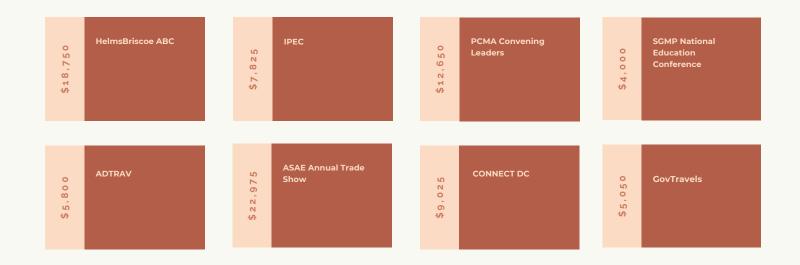
## **CORPORATE TRADESHOWS**

\$18,750	HelmsBriscoe ABC	\$7,825	IPEC	\$12,650	PCMA Convening Leaders
\$5,800	ADTRAV	\$9,025	CONNECT Marketplace	\$8,550	CONNECT Florida/SE Marketplace

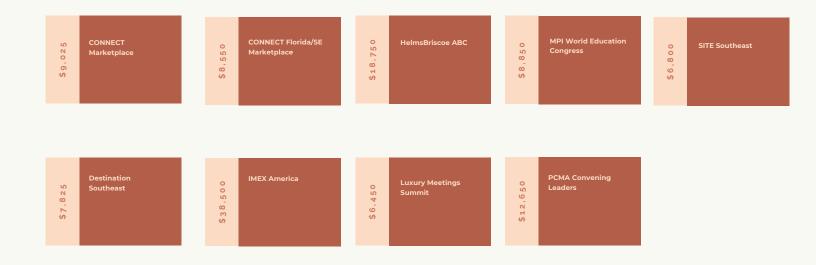
### **CORPORATE TRADESHOWS**



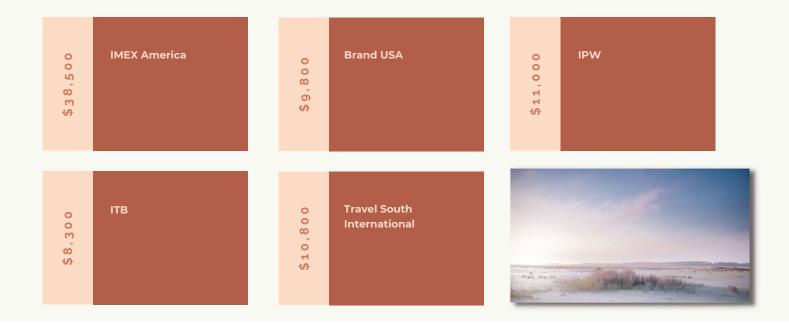
### **GOVERNMENT TRADESHOWS**



## **INCENTIVE TRADESHOWS**



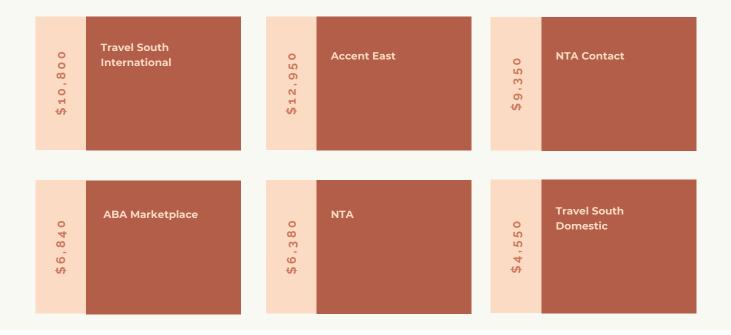
### **INTERNATIONAL TRADESHOWS**



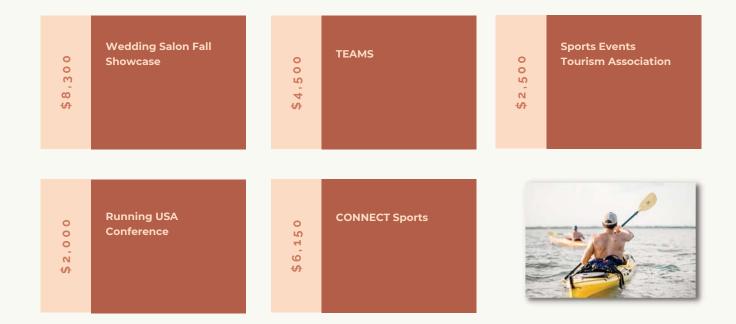
# LEISURE TRADESHOWS

\$12,000	Virtuoso Travel Week	\$6.350	Signature Travel Annual Conference	
\$11,300	AAA Superbowl of Knowledge	\$10,800	Travel South International	••••

### TOUR AND TRAVEL TRADESHOWS



## WEDDING AND SPORTS TRADESHOWS





EXPLORE CHARLESTON HAS 12 FULL TIME SALES TEAM MEMBERS AND WILL SPEND

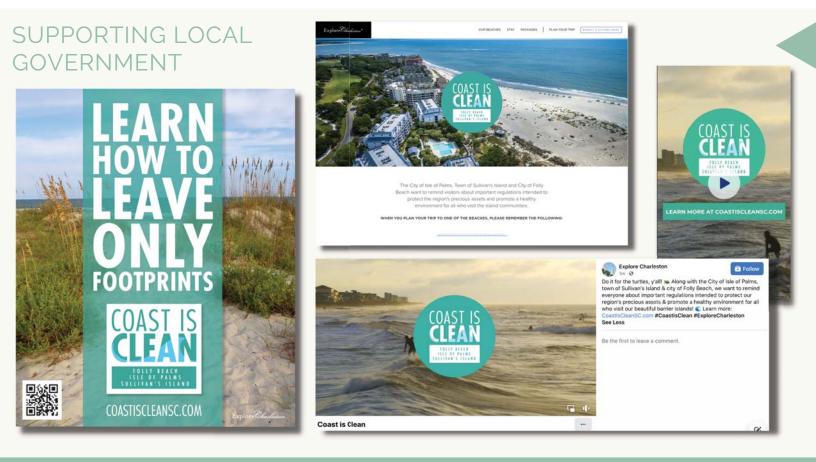






## WHY PARTNERSHIPS MATTER...

Explore Charleston's UNIQUE Capabilities



#### CRISIS MANAGEMENT

- evacuation management
- handling visitor needs and answering questions
- emergency reserve fund dollars





#### QUALITY OVER QUANTITY

 Increase visitor spend, not visitor numbers

### TOP BILLING

- EC positions IOP as
   Charleston's closest
   island with upscale
   overnight
   accommodations
   designed for families,
   groups & conferences
- Targeting out-of-state
   OVERNIGHT guests
   with a household
   income of \$100k+





#### VALUE ADDED

- Positioned in association with Charleston - top travel accolade recipient
- Leveraging the resources of **\$21million** organization
- CVB is experienced with selling against the comp set of Hilton Head, Myrtle Beach, Amelia Island, and Outer Banks



#### FULL-TIME DEDICATED STAFF

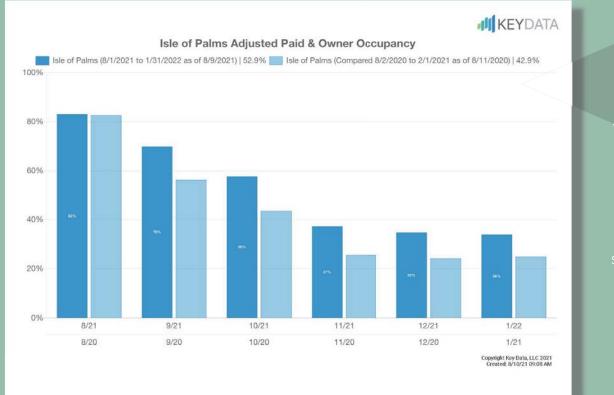
- 55 full-time employees DEDICATED to ONE ACCOUNT (the Charleston metro area)
- Experienced leaders in Marketing, Sales, Media Relations, & Crisis Management
- Promotional events
- Existing marketing partnerships (airlines, SCPRT, etc)
- ESTABLISHED relationships with the media, influencers, & corporate organizations





### OUR COMMITMENT TO YOU

- Positioning IOP as a top affluent travel destination
- Maintain visitation levels and position the IOP for sustained future growth
- Providing monthly plans and promises that we're making yearly



#### ENDING ON A STRONG NOTE

We expect the year to end on a strong note as we have a lot more business on the books now than we did on the same date last year!

### EXPLORE CHARLESTON WORKS FOR YOU!





Helen Hill CEO Explore Charlestor

#### Perrin Lawson Deputy Director / VP,

usiness Development Explore Charleston



Frank Fredericks Past Chairman Explore Charleston



Dan Battista Senior VP & Southeast Regional Leader LOWE

### HOW TO REACH US

CHARLESTON AREA VISITOR CENTER 375 Meeting Street

PHONE NUMBER 843-853-8000

EMAIL hhill@explorecharleston.com





### THANK YOU FOR YOUR TIME

Explore Charleston



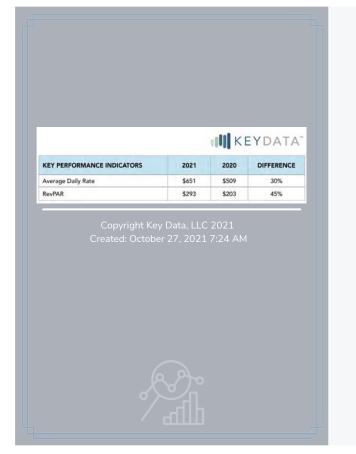
### ISLE OF PALMS Program of Work Expenditure Review FY 21

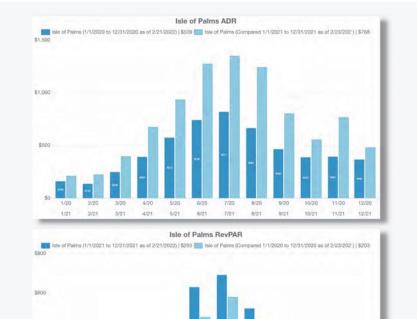
### Program of Work Expenditure FY 22

Presented by Helen Hill CEO Explore Charleston

# INDEXTS KEYDATA™

ExploreCharleston entered into a contract with Key Data to provide historical and forwardlooking performance reports on rental units for all of our beach communities. This data is reported to you quarterly.





6/21

6/20

7/20 8/20

9/20

4/20

5/20

11/21 11/20

10/20

12/2

12/20

3

1/20

2/20

3/20

50

\$400

\$200

#### PAID ADVERTISING

### TOTAL EXPENSE \$428,614

#### OUR GOAL

Create an overnight visitor with the highest economic impact to the Isle of Palms specifically focused on the resort and short-term rentals.







Better Homes and Gardens

Smithsonian



bon appétit



Southern Living

MidwestLiving

**D**Weddings

5





GARDENGUN







Traditional Home - full page \$bonus page Smithsonian - spread \$75,000 Coastal Living - full page \$bonus page Bon Appetit -spread \$75,000 Your AAA - full page \$7,933 Garden & Gun - spread \$58,835 Southern Living - spread \$156,000 Better Homes & Gardens - spread \$175,000 Conde Nast Traveler - spread \$65,000 Afar - spread \$50,000.00 AAA World - full page \$12,500.00 Food Network - spread + 6 page booklet \$337,079 Midwest Living - spread \$64,000.00 WNC - spread \$1,750 Food & Wine - full page \$57,600 Travel + Leisure - gatefold \$230,000 Garden & Gun - spread \$58,835 Southern Living -spread \$156,000 Better Homes & Gardens - spread \$175,000 Afar - spread \$50,000 Traditional Home - full page bonus page Midwest Living -spread \$64,000 AAA Go - spread \$20,000 AAA Living - spread \$9,800 AAA Living - spread \$7,600 Travel Click (GDS) - \$25,000 Sinclair (broadcast and OTT) - \$87,500 Sinclair (broadcast and OTT) - \$87,500 Afar - spread - \$50,000 WNC - full page - \$1,750 Sinclair (broadcast and OTT) - \$87,500

Afar - spread \$50,000 Traditional Home - full page \$bonus page Midwest Living -spread \$64,000 AAA Go - spread \$20,000 AAA Living - spread \$9,800 AAA Living - spread \$7,600 Heart of North Carolina Weddings - spread\$6,550 Food Network - full Page\$50,000 Town & Country - 3 full-page ads \$part of media's buy WNC - full page\$1,750 Signature: The Travel Magazine - 1-page feature\$10,000 SC Vacation Guide - 1/2 page\$7,225 Grace Ormond Wedding - spread \$20,000 WNC - full Page\$1,750 Your AAA - full page \$7,933 Midwest Living - spread \$64,000 Better Homes & Gardens - spread \$175,000 Smithsonian - spread \$75,000. Garden & Gun - spread \$50,000 Sinclair (broadcast and OTT) - \$87,500

Signature: The Travel Magazine - 2-page \$20,000 Midwest Living -full page \$32,000 AAA World - full Page (eastern) \$12,500 AAA World - full Page (central regions) \$8,800 Afar - full page \$25,000 WNC - full page \$1,750 Smithsonian - spread \$75,000 Afar - spread \$bonus page Travel Click (GDS) - \$25,000

#### **ISLE OF PALMS** WEBSITE



#### EXPLOREIOP.COM **DISCOVERIOP.COM**

#### SPECIAL OFFERS BEACHES EVENTS BLOG MEETING PLANNERS

HOTELS & LODGING THINGS TO DO DINING & NIGHTLIFE

ExploreCharleston

E REQUEST A VISITORS GUIDE O FAVORITES

PLAN YOUR TRIP EXPLORE CHARLESTON ITINERARIES



#### A TOP RESORT & MILES OF OCEANFRONT FUN

Nestled between the Atlantic Ocean and the Intracoastal Waterway just 12 miles from historic Charleston, the Isle of Palms features a beautiful beach, championship golf & tennis, a marina, and endless recreational opportunities both on and off the water.

The sun rising over the Atlantic, teeing off on a Tom Fazio designed golf course, a refreshing swim in the ocean, and a bike ride along the beach. This and more defines the "island lifestyle" found at the Isle of Palms.

7

#### HOW TO GET THERE

FROM DOWNTOWN Follow Meeting St and Columbus St to E Bay St Take US-17 N/Arthur Ravenel Jr Bridge into Mount Pleasant



#### Explore Isle of Palms Businesses

Windjammer

good time!

Located at Front Beach on the Isle of Palms,

The Windjammer is Charleston's premier live music beach venue for the last 49 years. From local bands to big name artists, guests can

enjoy the best in live music. The Windjammer

items including buffalo chicken wings, cheeseburgers, fish & chips, and more. Relax

and sip on a cold beer or refreshing cocktail while taking in the unbeatable beach views.

Ben & Jerry's Isle of Palms Serving Isle of Palms euphoria in a cup and

The Windjammer where, it's always a JAM

also offers delicious beach eats with menu

### Q SEARCH LISTINGS

#### Sea Biscuit Seabiscuit Cafe has been serving up delicious, Southern style cuisile on the liste of Palms since 1980. Locals & tourisss alike make it a favorite stop on their way to enjoy the beaufild listes of Charleston and the surrounding listans. Locally owned and operated, Seabiscuit Cafe serves up homemade meals that are the perfect complement to a day on the beach.

WEBSITE >

Coastal Provisions Fresh Lowcountry seafood, prime meats, gradious service. This romantic and intimate restaurant is located in the Boardwalk Inn at Wild Dunes Resort. Terrace and lounge area.

WEBSITE >

#### Long Island Café

The Long Island Cafe is open for Lunch from 11:00am to 2:30pm and for Dinner from 5:00pm to "111," as well as brunch on Sundays served from 11:00am to 2:00pm. It has a fully stocked bar, and also accommodates large parties and accepts reservations. Visit today and experience the elegant cuisine in a beach casual atmosphere.

Ø MAP ≡ LIST

WEBSITE >





### Lodging on Isle of Palms



Two Fazio designed golf courses, tennis, restaurants, water sports, and an array of hotel, private home and villa rentals make Wild Dunes

extremely popular with beach lovers who want it

Wild Dunes

all in one place.



The Palms Oceanfront Located oceanfront on the pristine beaches of Isle of Palms, our hotel is surrounded by area restaurants, shops, and attractions. Just minutes to historic downtown Charleston.





Ø MAP ≡ LIST

3003 Cameron Blvd Vacation Rental

Just one block from the ocean, this one-of a kind home has everything you could want in a beach retreat! 6 Bedrooms, 5 Bethrooms (3 full/2 hei/h, and a private pool.









#### **GROUP SALES**

### TOTAL EXPENSE \$128,054

OUR GOAL

To create a new meeting and convention visitor for the Isle of Palms.









### GROUP BUSINESS

The Sweetgrass Inn at Wild Dunes gives new opportunities to bring in group business.







#### Group Business Efforts Related to Wild Dunes

\*Explore Charleston Sales Director has met with the senior sales staff at Wild Dunes to confirm their desired market mix and seasonality. Wild Dunes wants group business for the spring, fall, and winter, and leisure business during the summer months.

#### Leads

IOP/Wild Dunes received 830 leads that were generated beginning 1/1/2019.

#### Room Nights | EEI | Attendees

These 830 leads represent 364,299 potential room nights with an EEI of \$238.1M and 125,280 attendees/delegates

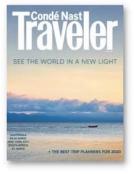




### WEDDING GROUP BUSINESS

The City of Isle of Palms was voted No. 10 "South's Best Beach Towns"





"Kiawah Island & Isle of Palms, Best US Islands for Family Vacations"



14

#### MEDIA RELATIONS / EARNED MEDIA

### TOTAL EXPENSE \$69,738

OUR GOAL

To promote our area to travel writers, editorial boards, and other journalists through earned media.

The City of Isle of Palms was named among "The Best Small Beach Towns for People Who Want to Escape the Crowds"

### MEDIA IMPACT METRICS

At A Glance | 2015 - 2021 YTD Through September

CITY OF ISLE OF PALMS	AD EQUIVALENCY	MEDIA CIRCULATION	MEDIA MENTIONS
2015	\$6.9M	3.7B	1,197
2016	\$9.6M	5.1B	1,434
2017	\$3.4M	1.8B	790
2018	\$2.0M	1B	980
2019	\$4.6M	2.4B	1,380
2020	\$933K	483M	704
2021	\$5.2M	2.8B	656

### SOCIAL FEATURES

#### XXXXX **ITINERARIES**

Island Hopping Adventure - Day One feature of IOP + Wild Dunes + Coastal Provisions 59.1K sessions

First Timer's Guide - Wild Dunes mention for Check-In + IOP mention for Exciting Excursions 692.8K sessions

Pet Friendly Charleston - IOP in Where to Beach recommendations 25.1K sessions

Cinema Inspired Getaway - IOP feature 18.4K sessions



#### **BLOGS**

- 9 Perfect Spots to Catch a Charleston Sunset
- What's New in Charleston This Summer 13 Cool Spots to Drink Frosé in Charleston The Best Mac & Cheese in Charleston Charleston Beach Bucket List

- Charleston Beach Dining Guide 12 Fun Summer Date Ideas in Charleston 5 Historic Photos of Charleston's Beautiful Beach Towns
- A Health Enthusiast's Guide to the Perfect Day in Charleston Top 12 Cool Pools of Charleston .
- .
- Top 12 Cool Pools for Charleston Top 17 Spots for Steak in Charleston 5 of the Happiest Seaside Towns in America 7 Best Beach Hotels in Charleston features 3 IOP hotels 9 Best Sunset Spots in Charleston 14 Spots to Get Your 10.000 Steps in Charleston
- . .
- 19 of Charleston's Most Beautiful Parks Top 20 Golf Courses in the Lowcountry
- Top 17 Charleston Hotels to Catch a Stunning Sunrise or Sunset
   Top 11 Spa Experiences in Charleston
   Your #1 Exovite Thing To Do in Charleston Is...
   10 Restaurants With Amazing Sunset Views in Charleston

#### SOCIAL MEDIA SAMPLES









### LOCAL GUIDES + CAMPAIGNS



Welcome Back



Chris - The Naturalist IOP is one of his top picks



Kim - The Photographer Wild Dunes Resort



One of my favorite things to do is to get to the beach before surrise, to be there before footprints have touched the fresh sand that the tide has smoothed over.





Wild Dunes Resort

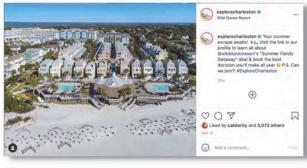
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Kim's Favorite Spots

Freshlields Vil

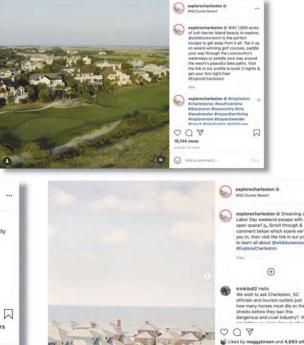


#### SOCIAL MEDIA POSTS SAMPLES



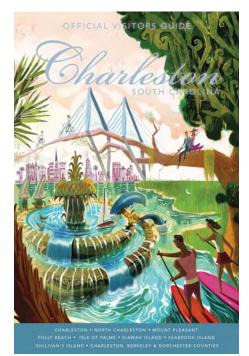


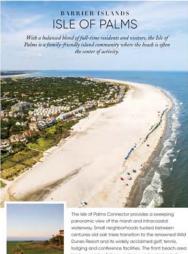




🕞 Add a

### PUBLICATIONS





hosts a variety of shops, eateries and wate hots a voltely of shops, solaries and warming runs. As both nesidential and vocation community, the left of Parts often a full state of mentities that include a modern grocery volte, entrolong restatuonts, and a full-service marine. The unique laboral filestyle often plenty to do at any time of year, allowing validots to ba as active or relaxed as they wint. Whether you are locitish for a condu, Wile, or a spacious beach house, you? The the perfect accommodations for you and your family.

EXPLORECHARLESTON.COM



Hes of beautiful beaches, is championship golf courses se, which hosted the 2012 typ:From water sports, lass golf to great shapping promises the perfect mix of at the entrance to Utilized automationship ge of America," Folly is spendent and exciting, intessential beach towr and sun worshipers to ity park and iconic pier. ge, a unique town ng set in a stylish each establishn edestrian village boasts autiful courtyard patios ents a year including a sutdoor concerts, cultural mily-friendly affairs, making co



style when you ch shops, restaurants et have a little bit

the beach

LORECHARLESTON.COM

ND

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20

82 BEACH RESORTS

### PUBLICATIONS







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#### VISITOR INFORMATION SUPPORT

### TOTAL EXPENSE \$129,005

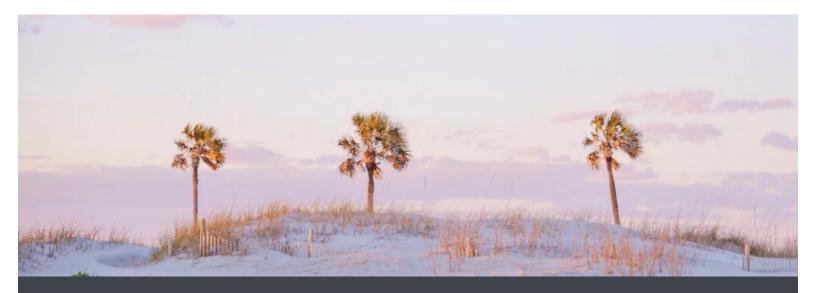
#### OUR GOAL

Staff members are imperative to sharing information, directions, providing assistance in visitor planning, access to public facilities, and general promotion of our community. We serve visitors and callers via 1-800 phone lines and online chat before their arrival.









Visitor Services

Pre-Travel Inquires In-Person Assistance

## Our team of 52 professionals stand committed to help!

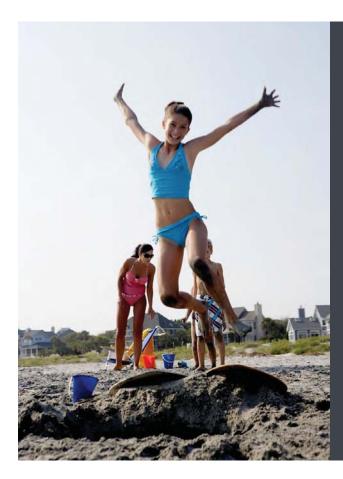
WE'LL ALSO HELP YOU WITH OTHER SPECIAL PROJECTS:

New Airline Partners and New Direct Fly Cities

24

- The Coast Is Clean
- Beach Renourishment Legislative Support

Tourism management



### THANK YOU FOR YOUR TIME

Explore*Charleston*