

**City of Isle of Palms**  
**Request for Proposals (RFP) 2015-03**  
**Managed Beach Parking Software Vendor**  
**March 25, 2015**  
**Addendum #1**

**ALL VENDORS SHALL ACKNOWLEDGE RECEIPT OF  
ALL ADDENDA WHEN SUBMITTING A PROPOSAL.**

**Q 1: What is the reason T2 Flex software is not being used for Beach?**

**Parking Program Specifications, Item #11: ‘The CITY currently uses the T2 Flex software as its ticketing software and the MBP software must be compatible with this software.**

A 1: This is a public procurement and any entity capable of meeting the RFP specifications and that submits a proposal is eligible for consideration.

**Q 2: Is there a chance T2 Flex software will be replaced for current IOP parking needs?**

**Parking Program Specifications, Item #11: ‘The CITY currently uses the T2 Flex software as its ticketing software and the MBP software must be compatible with this software.**

A 2: T2 currently processes parking citations but does not manage the sale of parking permits. While it is undesirable to maintain two separate databases regarding parking citations, the City is open to considerations of all potential proposals.

**Q 3: If there is a chance T2 Flex software will be replaced for current IOP parking needs, will that be done through this RFP?**

**Parking Program Specifications, Item #11: ‘The CITY currently uses the T2 Flex software as its ticketing software and the MBP software must be compatible with this software.**

A 3: This cannot be determined at this time. This is a new initiative to the City, and the City is open to suggestions.

**Q 4: Can you define the types of software configurations that are acceptable for the IOP parking needs? (Client / server based solution; web based / hosted solution, etc.)**

**Parking Program Specifications, Items #1 and 2: Item 1: The parking software vendor (VENDOR) will design and operate the software for the Managed Beach Parking on behalf of the CITY. Item 2: The CITY intends for the VENDOR to maintain the ownership of and operate the Managed Beach Parking (MBP) software on behalf of the CITY.**

A 4: The City prefers a web based/hosted solution to manage paid for parking passes and managed database system.

**Q 5: Which e-commerce provider will you be using to receive permit payments?**

**Parking Program Specifications, Item #4. MBP software will allow the public to access the MBP website that directs the parker how to purchase a permit and pay for it online.**

A 5: The City currently uses “www.sc.gov” as our internet payment gateway.

**Q 6: Permit fulfillment (specifically delivery of the permits) is to be done ‘face-to-face at the Public Safety Building’?**

**Parking Program Specifications, Item #8. While the CITY desires and expects a large majority of the customers using the online site or application to purchase the parking permit online, the CITY plans to allow face-to-face sales of these permits at the Public Safety Building. This feature must be able to be accommodated.**

A 6: Permits are not envisioned as tangible items that require distribution. Rather, online payment will validate a vehicle’s license plate in the database for legal parking. A staff member at the Public Safety Building will be available with a computer and internet access to assist residents and visitors who need assistance with the process. Any processing done at the Public Safety Building will become part of the overall database.